



Dear Homestead Aetna ASA members,

Welcome! You now have a High Deductible Health Plan (HDHP) with a Health Savings Account (HSA), using the Aetna Signature Administrators national network, combined with Homestead's protection against balance bills. Below are the phone numbers for your new plan:

Homestead Member Services:	855-458-8551
Health Equity for your HSA:	866-346-5800
Claim Watcher for protection against balance bills:	844-307-6755

What is a High Deductible Health Plan (HDHP) with a Health Savings Account (HSA)?

A **HDHP** is a health plan with a higher deductible than a traditional plan, meaning you pay for more of your health care items and services upfront, before the health plan pays. When you combine your HDHP with an **HSA**, you can pay that deductible, plus other qualified medical expenses, using money you set aside in your tax-free HSA. Your HSA balance rolls over year to year, so you can build up reserves to pay for health care items and services you need later. You can also take an HSA with you if you leave your employment.

Your Health Savings Account provider is **Health Equity**. They can be reached at **866.346.5800**, www.healthequity.com.

What is the Aetna Signature Administrators (ASA) national network?

Congratulations! You now have access to the Aetna national network of medical, vision, laboratory, and other services. Simply go to the Aetna directory at aetna.com/asa to find a participating provider. When you make an appointment, tell the provider that you have Aetna and show them your ID card.

What does it mean to be protected against surprise bills?

Sometimes you may accidentally go outside of the Aetna network. For example, you could have surgery in an Aetna network hospital, but one of the doctors there might not participate in the Aetna program. In that case, you might get a surprise bill, also known as a balance bill, from that doctor. In traditional plans, if you get a balance bill, you are on your own. But with us, you are protected! Our Homestead Claim Watcher service protects you in two ways:

1. We audit and reprice all bills from non-Aetna providers to ensure that you and your health plan are paying a fair and reasonable price for the medical service; and
2. If you do get a bill for more than this price, which will be shown on the Explanation of Benefits form you receive from us, contact us immediately at **844-307-6755** so we can provide a FREE, full legal defense for you against that bill.

Welcome to Homestead AETNA! Please call Member Services at **855-458-8551** if you have any questions.



You've got this

Your online provider directory makes healthy simpler

Finding a doctor or other health care professional is an important part of staying healthy. Our online directory helps make it simpler. It offers you up-to-date information about providers — and it's available online, anytime.

Provider details

To visit our online directory, simply go to aetna.com/asa. Begin searching for a doctor using your location — ZIP, city, county or state. You can use either the general or category search to see provider details that typically include:

- Board certification
- Hospital affiliation
- Medical school/year of graduation
- Gender
- Website address (if available)
- Specialties
- Languages spoken

You can also see additional provider information that can include: other office locations, whether they're accepting new patients, maps, driving directions and more.

Additional features

You'll be able to find specialty care, too. Like a list of transplant facilities or pediatric congenital heart surgery facilities that are part of our Institutes of Excellence™ network.

Narrowing your search

Want to refine your search even further? Multiple options are available. You can easily:

- Filter by provider characteristics — such as:
 - Specialty
 - Languages spoken
 - Gender
 - Board certification
 - Hospital affiliation
 - Accepting new patients
- Expand or reduce the geographic radius of your results
- Sort by best matched or distance
- View a map to see the locations of results and get driving directions
- Print results

If you wish to view additional information about providers, detail pages are available (on selected providers).

**Aetna Signature
Administrators®**

aetna.com/asa